

Date: September 2005
Title: AUGI Product Communities
Total Respondents: 165

1. Do you regularly visit the Product Communities at www.AUGI.com?

	#	%
Yes, I visit the Revit Community	15	9%
Yes, I visit the AutoCAD Community	92	56%
Yes, I visit both Communities regularly	14	8%
No, I don't visit the Product Communities at www.AUGI.com.	44	27%

2. If you answered "Yes" to question #1, please rate the various segments found in each AUGI Product Community.
AutoCAD Forums

	#	%
Excellent	33	27%
Good	63	52%
Fair	9	7%
Poor	1	1%
I don't use this feature	8	7%

AutoCAD Tips & Tricks

	#	%
Excellent	40	33%
Good	53	44%
Fair	10	8%
Poor	3	2%
I don't use this feature	9	7%

AutoCAD Gallery

	#	%
Excellent	16	13%
Good	42	35%
Fair	16	13%
Poor	4	3%
I don't use this feature	35	29%

AutoCAD Links page

	#	%
Excellent	15	12%
Good	50	41%
Fair	15	12%
Poor	2	2%
I don't use this feature	32	26%

AutoCAD Wish List

	#	%
Excellent	21	17%
Good	55	45%
Fair	16	13%
Poor	1	1%
I don't use this feature	22	18%

Revit Forums

	#	%
Excellent	17	14%
Good	17	14%
Fair	1	1%
Poor	2	2%
I don't use this feature	75	62%

Revit Exchange	#	%
Excellent	4	3%
Good	12	10%
Fair	3	2%
Poor	11	9%
I don't use this feature	79	65%

Revit Tips & Tricks	#	%
Excellent	9	7%
Good	18	15%
Fair	4	3%
Poor	3	2%
I don't use this feature	77	64%

Revit Links page	#	%
Excellent	7	6%
Good	13	11%
Fair	8	7%
Poor	2	2%
I don't use this feature	81	67%

Revit Wish List	#	%
Excellent	12	10%
Good	15	12%
Fair	3	2%
Poor	3	2%
I don't use this feature	78	64%

3. How can AUGI Product Communities be improved?	#	%
I wouldn't change anything -- they are fine as is	30	25%
Forums are confusing/difficult to use	18	15%
More member participation in the Forums	38	31%
More tips & tricks	71	59%
More files for download in the Revit Exchange	19	16%
Other	16	13%

4. If you answered "No" to question #1, please indicate your primary reason below.	#	%
Not enough content/activity in the Forums, Revit Exchange, etc.	1	2%
Tips & Tricks don't address my needs	0	0%
No time to browse content	17	39%
No interest in using AUGI Product Communities	0	0%
I have never heard of AUGI Product Communities	11	25%
I don't know where to find AUGI Product Communities	2	5%
Other	13	30%